

GUARANTEE

Aura UltiLED Long Life

Aura Light International AB, Karlskrona (Sweden), grants a guarantee for all installed Aura UltiLED Long Life

Aura Light offers a 58.000* hours life-time guarantee for Aura UltiLED Long Life. The guarantee is based on L80B10 i.e. 80% light output remaining with 20% lumen depreciation. The guarantee covers defects in components and materials not derived from improper handling, incorrect electrical parameters or usage outside defined ambient temperatures.

When the failure rate is more than 10% (0,17% per 1000 hours) or the light output is below 80% within the guaranteed life-time, the defect products above 10% will be compensated free of charge. A claim for damages cannot be constituted based on this guarantee.

Due to technical advancements it is possible that future deliveries may differ from the original product.

**Aura UltiLED Protector Long Life is offered with a 50.000 hour life-time guarantee and is valid for six (6) years.*

The validity of the guarantee is based on the following conditions:

1. Operating the Aura UltiLED Long Life with an Aura Light pre-approved and IEC/EN standards produced LED driver and accessories within the electrical parameter limits as set out by the corresponding Technical Data Sheet (TDS).
2. Operating the Aura UltiLED Long Life in an IEC/EN standards produced luminaire where the defined Tc point on the Aura UltiLED Long Life is not exceeded (Tc_{max} as per the corresponding Technical Data Sheet).
3. Only a non-functional series of LEDs or complete failure of Aura UltiLED Long Life confirmed by Aura Light laboratory can be considered a defect as long as the Aura UltiLED Long Life is within the limits of L80.
4. Installation costs for lamp replacement within the guaranteed life-time is not covered by this guarantee.
5. The guarantee is valid from day of installation which has to be recorded by the user.
6. The guarantee is valid a maximum of ten (10) years or 58.000 hours, whichever comes first.
7. For ambient temperatures above -10 degrees Celsius the guarantee is based on any and all switching cycles. In ambient temperatures below -10 degrees Celsius, the guarantee is based on a 12 hour switching cycle (11 h on, 1 h off)
8. When changing Aura UltiLED/UltiLED Protector Long Life, power should be disconnected before the light source is changed.
9. After announcement every defect lamp has to be returned to Aura Light for a test in the Aura Light laboratory. Only failures confirmed by the laboratory test will lead to guarantee compensation.