

GUARANTEE

Aura UltiLED Pro Long Life

Aura Light International AB, Karlskrona (Sweden), grants a guarantee for all installed Aura UltiLED Pro Long Life lamps.

Aura Light offers a 58.000 hours life-time guarantee for Aura UltiLED Pro Long Life. The guarantee is based on L80 i.e. 80% light output remaining with 20% lumen depreciation. The guarantee covers defects in components and materials not derived from improper handling, incorrect electrical parameters or usage outside defined ambient temperatures.

When the failure rate is more than 10% (0,17% per 1000 hours) or the light output is below 80% within the guaranteed life-time, the defect products above 10% will be compensated free of charge. A claim for damages cannot be constituted based on this guarantee.

Due to technical advancements it is possible that future deliveries may differ from the original product.

The validity of the guarantee is based on the following conditions:

1. Operating the Aura UltiLED Pro Long Life with an Aura Light pre-approved and IEC/EN standards produced LED driver and accessories within the electrical parameter limits as set out by the corresponding Technical Data Sheet (TDS).
2. Operating the Aura UltiLED Pro Long Life in an IEC/EN standards produced luminaire where the defined Tc point on the Aura UltiLED Pro Long Life is not exceeded ($T_{c_{max}}$ as per the corresponding Technical Data Sheet).
3. Only a non-functional series of LEDs or complete failure of Aura UltiLED Pro Long Life confirmed by Aura Light laboratory can be considered a defect as long as the Aura UltiLED Pro Long Life is within the limits of L80.
4. Installation costs for lamp replacement within the guaranteed life-time is not covered by this guarantee.
5. The guarantee is valid from day of installation which has to be recorded by the user.
6. The guarantee is valid a maximum of ten (10) years or 58.000 hours, whichever comes first.
7. When changing Aura UltiLED Pro Long Life, power should be disconnected before the light source is changed.
8. After announcement every defect lamp has to be returned to Aura Light for a test in the Aura Light laboratory. Only failures confirmed by the laboratory test will lead to guarantee compensation.